



## 2020 No-Cost Zephyr RHGSE “Train the Trainer” Classes

Training Location: Zephyr International Facility, 5015 Enoch Road, Conway, SC 29526 USA

Zephyr is proud to once again be able to offer our customers “Train the Trainer” in-house **No-Cost Training**. The training is prepared to provide the highest level of success using the RHGSE to new and existing users of the Zephyr RHGSE. To date we have provided 24 successful training classes, and look forward to meeting your personnel.

Each two (2) day class will have a maximum of 16 seats available. We generally try to limit the number of attendees to no more than three (3) personnel from each organization in order to reach as many trainers/trainees as possible. But if we have open seats available, we will do our best to accommodate the needed seats. Beginning in 2020, all future training sessions will require a minimum of eight (8) total attendees to be held as scheduled.

These classes are not only geared to “train the trainer” on the Rescue Hoist Ground Support Equipment, but also provides a venue as a way to share valuable experiences and lessons learned within the Rescue Hoist Community.

In order to facilitate this exchange of valuable information and maximize customer experience, if the minimum class size is not met, we will need to cancel and transfer your reservation to a future training date at your convenience. We look forward to meeting you at our facility and continue to have successful sharing of information sessions. We will notify all attendees via email four (4) weeks prior to the scheduled training date to confirm attendance.

### Requirements:

Training will be provided on all versions of the Manual, Electric, and/or Hydraulic RHGSE depending on the attendees coming. Please submit serial number(s) of your Zephyr RHGSE so that we may prepare the appropriate Service Bulletins & Training Materials to meet your training needs.

### Scheduled 2020 Class Dates:

- Wednesday Jan 29 & Thursday Jan 30, 2020
- Wednesday Apr 22 & Thursday Apr 23, 2020
- Wednesday Jun 24 & Thursday, Jun 25, 2020
- Wednesday Oct 28 & Thursday Oct 29, 2020

**Start Time:** 08:30am

**Location:** Zephyr International, 5015 Enoch Road, Conway, SC 29526

**Attire:** Dress casual and appropriately for hands on training.

Military uniforms not necessary, but **please wear long pants and closed shoes for shop environment.**

Lunch and snacks will be provided. **Let us know of any food allergies so we can accommodate them.**

**Agenda:** Training will be provided on all versions, Manual, Electric, and/or Hydraulic RHGSE depending on customer usage.

- The training will start with a classroom session on the first day covering:
  - ✓ Introduction to the equipment to explain the basics of the RHGSE and the basics of the rescue wire rope care.
  - ✓ Theory of Operation will cover the technical details of how the RHGSE equipment works:
    - ❖ Tensioning System
    - ❖ Wire Rope Storage System
    - ❖ Cleaning, Drying and Lubrication System
    - ❖ Magnetic Inspection System
  - ✓ Benefits to User:
    - ❖ Cost control and enhanced airworthiness benefits are explained in detail
  - ✓ When to use the RHGSE:
    - ❖ Covering the different types of inspections that the RHGSE will accomplish and when to perform them.



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- The rest of the training will be hands on training of how to use the RHGSE, the Magnetic Inspection System, and the maintenance tasks associated to keep the equipment functioning as designed. This part of the training requires each trainee to actually operate the RHGSE through at least one complete evolution.
  - ✓ Detailed operation steps are provided and explained thoroughly.
  - ✓ Will train in interpreting the data recorded by the onboard Magnetic Inspection System.
  - ✓ Basic maintenance activities are explained and demonstrated.

### **Points of contact:**

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**Email us for more information and/or to reserve your seat:** [info@zephyrintl.com](mailto:info@zephyrintl.com)

We thank you for using our RHGSE for your rescue hoist cable maintenance needs and look forward to seeing you at the training. We wish you safe travels.

We would appreciate a patch from your organization to add to our display here at Zephyr.